

Leadership Training

Training geared toward the working professional.

Leading an Effective Crew

Tuesdays: March 30 & October 19, 2010
1 p.m. – 4 p.m., Cost Per Person: \$189
CRN: 90785, 0.9 CEUs
Gateway Campus, Room 147
2320 Alpine Road, Eau Claire WI, 54703
Instructor: Dave Vollmer

Are you new to leading a crew, or just need a refresher after the off-season? This two-part training is designed to give you the tools you need to be a more effective crew leader and get the most out your crew while promoting a positive image of the business to your employees, customers, and the public.

The topics to be covered include:
Session 1 – Communication Skills, Conflict Resolution and Customer Service; Session 2 – Personnel Management, Employee Motivation and a review of the spring topics (from Session 1) and their application over the summer season. Participants will continue learning over the summer season through an “online discussion board”. Online instructions will be provided. An afternoon snack will be provided.

Where do I Park?

Visit our *Campus Information* page of the website for parking details: www.cvtc.edu/pages/538.asp



How do I Register?

Online: Visit www.cvtc.edu/pages/1323.asp to print the corresponding registration form

Mail: Chippewa Valley Technical College
620 W. Clairemont Avenue
Eau Claire, WI 54701

Call: (715) 833-6200
Toll Free: 1-800-547-CVTC
Please have your credit card ready

Fax: (715) 833-6470

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