## Program Scorecard 2015-2016

### Medical Assistant 31-509-1

### Student Success

#### Graduation Rates

<table>
<thead>
<tr>
<th>Cohort Year</th>
<th>14-15</th>
<th>13-14</th>
<th>12-13</th>
<th>11-12</th>
<th>10-11</th>
<th>Target</th>
<th>Thrshld</th>
<th>Nat'l Bnchmrk</th>
</tr>
</thead>
<tbody>
<tr>
<td>150% Cohort Grad Rate</td>
<td>70.8%</td>
<td>68.0%</td>
<td>89.5%</td>
<td>76.6%</td>
<td>72.3%</td>
<td>70.0%</td>
<td>31.0%</td>
<td>37.5%</td>
</tr>
<tr>
<td>200% Cohort Grad Rate</td>
<td>72.9%</td>
<td>76.0%</td>
<td>89.5%</td>
<td>76.6%</td>
<td>74.4%</td>
<td>N/A</td>
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</tbody>
</table>

#### Retention Rates

<table>
<thead>
<tr>
<th>Academic Year</th>
<th>15-16</th>
<th>14-15</th>
<th>13-14</th>
<th>12-13</th>
<th>11-12</th>
<th>Target</th>
<th>Thrshld</th>
<th>Nat'l Bnchmrk</th>
</tr>
</thead>
<tbody>
<tr>
<td>Semester-to-Semester</td>
<td>73.0%</td>
<td>78.7%</td>
<td>95.8%</td>
<td>79.3%</td>
<td>78.5%</td>
<td>95.0%</td>
<td>68.0%</td>
<td>71.7%</td>
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<tr>
<td>Core Course Retention/Success</td>
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</tr>
<tr>
<td>Retention Rate</td>
<td>95.5%</td>
<td>97.3%</td>
<td>99.3%</td>
<td>99.1%</td>
<td>99.1%</td>
<td>100.0%</td>
<td>86.0%</td>
<td>91.6%</td>
</tr>
<tr>
<td>Enrollee Success Rate</td>
<td>91.2%</td>
<td>92.2%</td>
<td>95.6%</td>
<td>95.7%</td>
<td>94.8%</td>
<td>100.0%</td>
<td>78.0%</td>
<td>76.5%</td>
</tr>
<tr>
<td>General Education Course Retention/Success</td>
<td></td>
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<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Retention Rate</td>
<td>95.6%</td>
<td>94.1%</td>
<td>96.4%</td>
<td>99.0%</td>
<td>92.5%</td>
<td>100.0%</td>
<td>88.0%</td>
<td>89.3%</td>
</tr>
<tr>
<td>Enrollee Success Rate</td>
<td>86.9%</td>
<td>85.2%</td>
<td>92.8%</td>
<td>86.3%</td>
<td>87.5%</td>
<td>94.0%</td>
<td>67.0%</td>
<td>64.7%</td>
</tr>
<tr>
<td>Related Course Retention/Success</td>
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<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Retention Rate</td>
<td>88.6%</td>
<td>90.2%</td>
<td>97.9%</td>
<td>100.0%</td>
<td>95.1%</td>
<td>100.0%</td>
<td>84.0%</td>
<td>N/A</td>
</tr>
<tr>
<td>Enrollee Success Rate</td>
<td>82.0%</td>
<td>84.4%</td>
<td>93.8%</td>
<td>92.9%</td>
<td>91.2%</td>
<td>100.0%</td>
<td>67.0%</td>
<td>N/A</td>
</tr>
</tbody>
</table>

### Technical Skills

#### Current WTCS TSA Phase

<table>
<thead>
<tr>
<th>15-16</th>
<th>14-15</th>
<th>13-14</th>
<th>12-13</th>
<th>11-12</th>
<th>CVTC</th>
<th>Nat'l Bnchmrk</th>
<th>NCCBP Percentile</th>
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</thead>
<tbody>
<tr>
<td>Phase III- Implemented</td>
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<td></td>
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</table>

### Academic Year

#### Graduation Placement

<table>
<thead>
<tr>
<th></th>
<th></th>
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<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Graduates</td>
<td>36</td>
<td>32</td>
<td>42</td>
<td>39</td>
</tr>
<tr>
<td>Regional Job Openings</td>
<td>35</td>
<td>43</td>
<td>23</td>
<td>31</td>
</tr>
<tr>
<td>Jobs per Graduate</td>
<td>1.0</td>
<td>1.3</td>
<td>0.5</td>
<td>0.8</td>
</tr>
<tr>
<td>Employed Related</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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</tbody>
</table>

#### Student Surveys

<table>
<thead>
<tr>
<th>15-16</th>
<th>14-15</th>
<th>13-14</th>
<th>12-13</th>
<th>CVTC</th>
<th>Nat'l Bnchmrk</th>
<th>NCCBP Percentile</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.32</td>
<td>3.25</td>
<td>2.25</td>
<td>2.12</td>
<td>4.6</td>
<td>5.6</td>
<td>96%</td>
</tr>
</tbody>
</table>

#### Graduate Wages

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Graduate Median Wage</td>
<td>N/A</td>
<td>$28,152</td>
<td>$27,708</td>
<td>$28,512</td>
</tr>
<tr>
<td>Cluster Median (Grad.)</td>
<td>N/A</td>
<td>$40,224</td>
<td>$40,080</td>
<td>$38,268</td>
</tr>
<tr>
<td>Rgnl Entry Level Wage</td>
<td>$31,012</td>
<td>$32,269</td>
<td>$33,488</td>
<td>$33,093</td>
</tr>
</tbody>
</table>

Note: Tips, commissions, live-in provisions, or annual bonuses may not be reported. The regional (CVTC’s 11-county district) entry-level wage is based on EMSI’s 25th percentile hourly wage, multiplied by 2,080 hours. Prior to 2015-16, the regional median wage was reported.
### Medical Assistant - 2016 Course Success

<table>
<thead>
<tr>
<th>Delivery Method</th>
<th>Success Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Face-to-Face</td>
<td>89%</td>
</tr>
<tr>
<td>Online</td>
<td>75%</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Successful</th>
<th>Unsuccessful</th>
<th>Withdraw</th>
<th>Total</th>
<th>Success Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>315091 - Medical Assistant</td>
<td>372</td>
<td>25</td>
<td>31</td>
<td>428</td>
<td>87%</td>
</tr>
<tr>
<td>10-501-101 MEDICAL TERMINOLOGY</td>
<td>15</td>
<td>0</td>
<td>1</td>
<td>16</td>
<td>94%</td>
</tr>
<tr>
<td>Face-to-Face</td>
<td>9</td>
<td>0</td>
<td>1</td>
<td>10</td>
<td>90%</td>
</tr>
<tr>
<td>Online</td>
<td>6</td>
<td>0</td>
<td>6</td>
<td>16</td>
<td>100%</td>
</tr>
<tr>
<td>10-501-120 MEDICAL OFFICE COMPUTING</td>
<td>27</td>
<td>4</td>
<td>10</td>
<td>41</td>
<td>66%</td>
</tr>
<tr>
<td>Face-to-Face</td>
<td>27</td>
<td>4</td>
<td>10</td>
<td>41</td>
<td>66%</td>
</tr>
<tr>
<td>Online</td>
<td>6</td>
<td>0</td>
<td>6</td>
<td>16</td>
<td>100%</td>
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<tr>
<td>10-801-195 WRITTEN COMMUNICATION</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>4</td>
<td>50%</td>
</tr>
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<td>Face-to-Face</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>100%</td>
</tr>
<tr>
<td>Online</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>0%</td>
</tr>
<tr>
<td>31-501-308 PHARMACOLOGY FOR ALLIED HEALTH</td>
<td>30</td>
<td>3</td>
<td>2</td>
<td>35</td>
<td>86%</td>
</tr>
<tr>
<td>Face-to-Face</td>
<td>30</td>
<td>3</td>
<td>2</td>
<td>35</td>
<td>86%</td>
</tr>
<tr>
<td>31-509-301 MEDICAL ASST ADMIN PROCEDURES</td>
<td>35</td>
<td>3</td>
<td>1</td>
<td>39</td>
<td>90%</td>
</tr>
<tr>
<td>Face-to-Face</td>
<td>15</td>
<td>0</td>
<td>15</td>
<td>30</td>
<td>100%</td>
</tr>
<tr>
<td>Online</td>
<td>20</td>
<td>3</td>
<td>1</td>
<td>24</td>
<td>83%</td>
</tr>
<tr>
<td>31-509-302 HUMAN BODY IN HEALTH &amp; DISEASE</td>
<td>30</td>
<td>1</td>
<td>4</td>
<td>35</td>
<td>86%</td>
</tr>
<tr>
<td>Face-to-Face</td>
<td>30</td>
<td>1</td>
<td>4</td>
<td>35</td>
<td>86%</td>
</tr>
<tr>
<td>31-509-303 MEDICAL ASST LAB PROCEDURES 1</td>
<td>40</td>
<td>2</td>
<td>5</td>
<td>47</td>
<td>85%</td>
</tr>
<tr>
<td>Face-to-Face</td>
<td>40</td>
<td>2</td>
<td>5</td>
<td>47</td>
<td>85%</td>
</tr>
<tr>
<td>31-509-304 MEDICAL ASST CLIN PROCEDURES 1</td>
<td>41</td>
<td>2</td>
<td>4</td>
<td>47</td>
<td>87%</td>
</tr>
<tr>
<td>Face-to-Face</td>
<td>41</td>
<td>2</td>
<td>4</td>
<td>47</td>
<td>87%</td>
</tr>
<tr>
<td>31-509-305 MED ASST LAB PROCEDURES 2</td>
<td>34</td>
<td>0</td>
<td>34</td>
<td>34</td>
<td>100%</td>
</tr>
<tr>
<td>Face-to-Face</td>
<td>34</td>
<td>0</td>
<td>34</td>
<td>34</td>
<td>100%</td>
</tr>
<tr>
<td>31-509-306 MED ASST CLIN PROCEDURES 2</td>
<td>37</td>
<td>3</td>
<td>40</td>
<td>40</td>
<td>93%</td>
</tr>
<tr>
<td>Face-to-Face</td>
<td>37</td>
<td>3</td>
<td>40</td>
<td>40</td>
<td>93%</td>
</tr>
<tr>
<td>Course Code</td>
<td>Total</td>
<td>Online</td>
<td>Face-to-Face</td>
<td>Pass Rate</td>
<td></td>
</tr>
<tr>
<td>----------------------</td>
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<td>--------</td>
<td>--------------</td>
<td>-----------</td>
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</tr>
<tr>
<td>31-509-307 MED OFFICE INSURANCE &amp; FINANCE</td>
<td>25</td>
<td>1</td>
<td>26</td>
<td>96%</td>
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</tr>
<tr>
<td>Face-to-Face</td>
<td>25</td>
<td>1</td>
<td>26</td>
<td>96%</td>
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<tr>
<td>31-509-309 MEDICAL LAW, ETHICS &amp; PROFESS</td>
<td>21</td>
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<td>4</td>
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<td>70%</td>
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<tr>
<td>Face-to-Face</td>
<td>7</td>
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<td>8</td>
<td>88%</td>
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</tr>
<tr>
<td>Online</td>
<td>14</td>
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<td>4</td>
<td>22</td>
<td>64%</td>
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<tr>
<td>31-509-310 MEDICAL ASSISTANT PRACTICUM</td>
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<tr>
<td>Face-to-Face</td>
<td>36</td>
<td>0</td>
<td>36</td>
<td>100%</td>
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</tbody>
</table>