

# Program Scorecard 2018-2019

## Central Service Technician 30-534-1

Student Demographics	2018-19		2017-18		2016-17	
	Number	Percent	Number	Percent	Number	Percent
Full-Time	1	14%	0	0%	2	25%
Part-Time	6	86%	5	100%	6	75%
Disabilities	1	14%	0	0%	0	0%
Minorities	0	0%	0	0%	0	0%
Financial Aid	0	0%	0	0%	0	0%
Male	0	0%	1	20%	1	13%
Female	7	100%	4	80%	7	88%
Mean Age	32		30		28	
Median Age	27		24		24	
Mode Age	17		23		25	
Bias per WTCS (NTO)	Male		Male		Male	
Total Program Students	7		5		8	
Total Pre-Program Students	0		0		1	

NOTE: Demographics include program students only, with the exception of financial aid

Student Interest	2018-19	2017-18	2016-17	2015-16	2014-15
New Accepted Students	8	0	8	12	7
Capacity	14	14	14	14	14
Percent Capacity	57%	0%	57%	86%	50%
FTEs	2	2.6	4.5	6.3	4.4
Fall/Spring Waitlist	0	0	0	0	0

Graduate Placement	2018-19	2017-18	2016-17	2015-16	2014-15
Graduates	6	6	6	5	7
Employed in Related Field	NA	100%	NA	50%	75%
Seeking Employment	NA	0%	NA	0%	0%
Continuing Education	NA	88%	NA	50%	20%
Survey Response Rate	NA	80%	NA	80%	71%

Wages & Openings	2017-18
CVTC Graduate Average Hourly Wage	NA
CVTC Graduate Average Yearly Wage	NA
Regional Entry Level Yearly Wage	\$29,211
Regional Job Openings	13

CVTC Key Performance Indicator Goals		
	Goal	Actual
Graduation within 1 year	90%	87%
Job Related Placement	90%	87%
Aidable FTEs	3,984	3,832

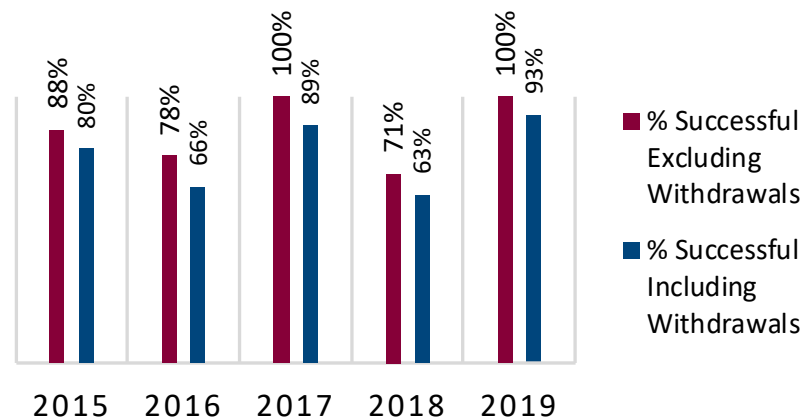
Graduation Rates	Cohort Year					3-Year Program Target	WTCS
	2018-19	2017-18	2016-17	2015-16	2014-15		
Graduation within 1 Year	71%	100%	50%	55%	43%	79%	38%

Course Success Rates	Academic Year					3-Year Program Target
	2018-19	2017-18	2016-17	2015-16	2014-15	
<b>Core Courses</b>						
Course Success Rate	100%	100%	100%	94%	100%	100%
Withdraw Rate	0%	0%	0%	0%	0%	NA
<b>General Education Courses</b>						
Course Success Rate	NA	NA	100%	56%	73%	NA
Withdraw Rate	NA	NA	0%	17%	9%	NA

Technical Skills Attainment	2018-19	2017-18	2016-17	2015-16	2014-15
Met	7	0	0	0	0
Not Met	0	5	5	0	0
Not Assessed	0	0	2	0	0

Student Surveys	2018-19	2017-18	2016-17	2015-16	CVTC
SSI- Instructional Effectiveness by Program (scale of 1 to 7)	6.5		NA		6.3
CCSSE- Active & Collaborative Learning by Cluster (scale of 1 to 4)		2.4		2.3	2.4

### COURSE SUCCESS



CVTC Course Success Goal: 80%

**CAREER CLUSTER**  
Health Sciences

**Central Service Technician (30-534-1)**  
**2018-19 Course Success**

Course & Delivery Method	Successful Count	Unsuccessful Count	Withdrawal Count	Enrollment Count	% Successful Excluding Withdrawals	% Successful Including Withdrawals
<b>Face-to-Face</b>	<b>13</b>	<b>0</b>	<b>1</b>	<b>14</b>	<b>100%</b>	<b>93%</b>
534-300 Central Serv Tech, Fundamentals	6	0	1	7	100%	86%
534-302 Central Serv Tech Clinical	7	0	0	7	100%	100%
<b>Grand Total</b>	<b>13</b>	<b>0</b>	<b>1</b>	<b>14</b>	<b>100%</b>	<b>93%</b>